# **Devon County Council**

## Residential care services consultation

Devon County Council is seeking your views on the future of residential care services in its homes.

From 2011 to 2021 the population of Devon aged over 70 will increase by 34%, and the increasing demands of an ageing population with more complex needs has to be balanced with the increasing number of people who wish to continue to live supported in a home of their own.

Devon County Council is carefully considering the changing face of residential care services as part of an overarching Accommodation Strategy for Adults. This will describe how accommodation based provision will meet future needs of people who can no longer be supported safely in their own homes.

### We need your help

To help inform the strategy, a review of residential care services including those directly provided by the Council has taken place.

Following this review, Devon County Council is starting a 45 day period of consultation on proposals for the future of residential services at 20 of our homes and we need your views.

Give us your comments on the proposals.

This consultation closes on Wednesday 26 March 2014.

#### **Background information**

The residential care service need is changing, with an increase in the number of older people with dementia or mental health needs, and a decline in residential placements for older frail people due to improved community based services.

Delivering this will require reinvestment from old-style services into new ones and changing the existing model of care and support around accommodation in Devon for older people, increasingly carried out in partnership with the NHS, other agencies and the independent sector.

Devon County Council is already investing in Centres of Excellence for people with dementia, and there is approval to seek providers and partners to deliver over 900 extra care housing units across the county.

Devon County Council's Cabinet has agreed an overarching Accommodation Strategy for Adults which will describe how accommodation based provision will meet the future needs of people who can no longer be supported safely in their own homes. This includes residential care homes, extra care housing and supported living arrangements.

### **Previous engagement**

To help inform the strategy, a review of residential care services including those directly provided by the Council has taken place.

The review included the completion of analysis of demand and supply for alternative accommodation solutions across Devon. The supply aspect was based on nationally available information held by the Care Quality Commission.

The completion of local commissioning analysis on demand and supply of residential accommodation used information shared by our key partners in the NHS, Clinical Commissioning Groups and GP practices as well as Devon County Council's own historic and current data, providing robust evidence of trends and enabling forecasts of demand to be available at market town level.

The completed analysis was shared at engagement events with key partners, interested parties and carer representatives across the county to help form the proposals which are being consulted on.

## The proposals and feedback form

Consultation documents on proposals for the future of residential care services at 20 of our homes are listed below. The proposals do not include the Centres of Excellence for people with dementia located at Mapleton in Newton Abbot and Woodland Vale in Torrington.

The County is seeking views on the following proposal:

Devon County Council proposes to formally cease providing residential care services at its residential care homes and to arrange and purchase alternative services for residents in the independent sector.

To give us your comments on the proposals you can use the online consultation feedback form below, email <a href="mailto:resfeedback@devon.gov.uk">resfeedback@devon.gov.uk</a>. OR write to Senior Manager, Adult Provider Services, Room 155a County Hall, Topsham Road, Exeter EX2 4QD.

This consultation closes on Wednesday 26 March 2014.

Residential care home	Address	District
Alphin House	Mill Lane, Alphington, Exeter EX2 8SG	Exeter
Arthur Roberts House	121 Burnthouse Lane, Exeter EX2 6NB	Exeter
Barnhaven	Barnhay, Bampton, Tiverton, Devon	Mid Devon

	EX16 9NB	
Beech House	North Road, South Molton, EX36 3AZ	North Devon
Bodley House	Wayside Crescent, Exeter EX1 3LF	Exeter
Burrow House	Oaktree Gardens, Highfield Road, Ifracombe, EX34 9JP	North Devon
Butterpark Care Home	Brook Road, Ivybridge, Devon PL21 0AX	South Hams
Charlton Lodge	Orchard Way, Tiverton EX16 5HR	Mid Devon
Davey Court	Buckingham Close, Douglas Avenue, Exmouth, EX8 2JB	East Devon
Daw Vale	56 West Cliff Road, Dawlish, Devon EX7 9DY	Teignbridge
Fairlea	Chope Rd, Northam, Bideford, Devon EX39 3PP	Torridge
Green Close	Drake's Avenue, Sidmouth EX10 9JU	East Devon
Harewood House	66 Plymouth Road, Tavistock, Devon PL19 8BU	West Devon
Lydiate Lodge	Rock Lodge Park, Lynton, Devon EX35 6DN	North Devon

Oakwell	Lyddicleave, Bickington, Barnstaple, EX31 2JZ	North Devon
Orchard Lea	Orchard Way, Cullompton EX15 1EJ	Mid Devon
St Lawrence	Churchill Drive, Crediton, EX17 2EF	Mid Devon
Tracey Vale	Bovey Tracey, Newton Abbot, Devon TQ13 9EA	Teignbridge
Wardhayes	Simmons Way Okehampton, EX20 1PY	West Devon
Whipton Barton	Vaughan Road, Exeter EX1 3JN	Exeter

#### What happens next?

Meetings are being held over the coming weeks in all the homes to speak directly to staff, Trade Union representatives, residents, their families and their carers and regular users of respite services where provided.

Key partners and stakeholders will be advised of the consultation and invited to attend events across the county – further information about these dates will be available shortly.

A dedicated mailbox has also been set up for any questions or queries regarding the review. Please email resfeedback@devon.gov.uk.

Decisions are likely during April 2014.

Should this proposal be accepted we are committed to achieving these changes over a period of time therefore minimising disruption for residents, using all of our experience gained over many years of moving people from our homes as their needs change, allowing a smooth transition of residents to new homes.

The future use of the site does not form part of this proposal – subject to the outcome of the consultation this would be determined at a later date.

There will be no changes to the eligibility for social care support and, for those in need of support, the process and threshold for access will remain the same. Everyone who is assessed for residential care and is eligible for public funding will continue to receive support from the County Council in arranging their future care.