Mid Devon District Council

Community Well Being Policy Development Group

Tuesday 22 July 2014 at 2.15pm Exe Room, Phoenix House

Date of next meeting: 16 September 2014

This meeting will be audio recorded.

Membership

Cllr E J Berry Cllr Mrs H Bainbridge Cllr Mrs S Griggs Cllr Mrs C Heal Cllr D J Knowles Cllr M R Lee Cllr P F Williams

AGENDA

Members are reminded of the need to make declarations of interest prior to any discussion which may take place

- 1. **Apologies and Substitute Members -** To receive any apologies for absence and notices of appointment of substitute Members (if any).
- 2. **Public Question Time -** To receive any questions relating to items on the Agenda from members of the public and replies thereto.

Note: A maximum of 30 minutes is allowed for this item.

- 3. **Minutes of the Previous Meeting –** To approve as a correct record the minutes of the meeting held on 27 May 2014 (circulated with the Council Summons for 2 July 2014).
- 4. **Chairman's Announcements -** To receive any announcements that the Chairman may wish to make.
- 5. **Grant Applications** to receive a report from the Head of Communities and Governance regarding
- 6. **Digital Transformation** to receive an update from the Head of Customer Services with regard to Digital Transformation and the link with the Customer Care Policy which is due for review later this year.

- 7. **LEADER funding** to receive an update from the Head of Communities and governance regarding the bid being submitted for LEADER funding.
- 8. **CCTV Annual Report** to receive a report from the

9. Identification of items for the next meeting: 16 September 2014

Note: This item is limited to 10 minutes. There should be no discussion on the items raised.

Financial Monitoring Customer Care Charter Performance and Risk

> Kevin Finan Chief Executive 14 July 2014

Members of the public are welcome to attend the meeting and listen to discussion. Lift access to the Exe/Lowman Room on the first floor of the building is available from the main ground floor entrance. Toilet facilities, with wheelchair access, are also available. There is time set aside at the beginning of the meeting to allow the public to ask questions

An induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, or

If you would like a copy of the Agenda in another format (for example in large print) please contact Julia Stuckey on:

Tel: 01884 234209 E-Mail: jstuckey@middevon.gov.uk

Meeting agendas and minutes are available on the Council Website: <u>www.middevon.gov.uk</u>