

**PERFORMANCE AND RISK FOR 2018-19**

**Cabinet Member** Cllr Colin Slade  
**Responsible Officer** Director of Corporate Affairs & Business Transformation,  
Jill May

**Reason for Report:** To provide Members with an update on performance against the corporate plan and local service targets for 2018-19 as well as providing an update on the key business risks.

**RECOMMENDATION:** That the PDG reviews the Performance Indicators and Risks that are outlined in this report and feeds back areas of concern to the Cabinet.

**Relationship to Corporate Plan:** Corporate Plan priorities and targets are effectively maintained through the use of appropriate performance indicators and regular monitoring.

**Financial Implications:** None identified

**Legal Implications:** None

**Risk Assessment:** If performance is not monitored we may fail to meet our corporate and local service plan targets or to take appropriate corrective action where necessary. If key business risks are not identified and monitored they cannot be mitigated effectively.

**Equality Impact Assessment:** No equality issues identified for this report.

## **1.0 Introduction**

- 1.1 Appendix 1 provides Members with details of performance against the Corporate Plan and local service targets for the 2018-19 financial year.
- 1.2 Appendix 2 shows the section of the Corporate Risk Register which relates to the Community Portfolio. See 3.0 below.
- 1.3 Appendix 3 shows the profile of all risks for the Community Portfolio for this quarter.
- 1.4 At the 1 August meeting of the Community PDG it was AGREED that in future the performance indicators for Leisure would be provided in Part II to allow Members to review performance without risk to the Leisure business. This information is included as Appendix 4
- 1.5 All appendices are produced from the corporate Service Performance And Risk Management system (SPAR).

## 2.0 Performance

- 2.1 As this PDG has not seen the outturn for 2017-18, the relevant part of the Leader's report to Scrutiny is included below.
- 2.2 Regarding the Corporate Plan Aim: **Work with local communities to encourage them to support themselves:** The Council was allocated £131,359 from the Ministry of Housing Communities and Local Government Community Housing Fund. The Council will use this ring-fenced funding to work in partnership with local communities to develop Community Led Housing across the District.
- 2.3 Regarding the Corporate Plan Aim: **Work with Town and Parish Councils:** In the first full year since Member Services took over Parish Liaison, communication with Towns and Parishes alongside our own Members has been welcomed and the Town and Parish Newsletter has been reinstated.
- 2.4 MDDC once again hosted the Annual Town and Parish Clerks meeting at Phoenix House on 5 October 2017; over half the Councils were represented and it was very well received. This event will be repeated in September 2018.
- 2.5 Regarding the Corporate Plan Aim: **Promote physical activity, health and wellbeing:** The EVLC extension is complete with the official opening having taken place on 10 January 2018. Leisure increased income by 6.26% (7.27% on wetside) – despite days lost to weather.
- 2.6 There was also success with GP referrals across the district; 22 out of a possible 29 surgeries have signed up to promote leisure activity as a way of improving health since January 2017.
- 2.7 **Other:** Although responsibility for legal compliance will always rest with the business, MDDC's responsibility is to carry out the food premises inspections required (for A & B - High Risk premises). Premises compliant with food safety law is 88%, which is just below the target of 90%, of premises being rated 4 or above under the Food Hygiene Rating Scheme. **Q1 2018-19 85%.**
- 2.8 This is distinct from the Food Hygiene Rating Scheme (Scores on the Doors) for which 84% scored the maximum of 5 compared to 51% in 2010 when the scheme was introduced. Last year MDDC secured a major food prosecution and successful Proceeds of Crime Act (POCA) application in an illegal meat case, this case was followed up on BBC's Countryfile programme. MDDC Environmental Health staff continue to work closely with the FSA and Trading Standards (Appendix 4a).
- 2.9 When benchmarking information is available it is included.

## 3.0 Risk

- 3.1 The Corporate risk register has been reviewed by Group Managers Team (GMT) and updated. Risk reports to committees include risks with a total score of 10 or more. (See Appendix 2)

3.2 Appendix 3 shows the risk matrix for MDDC for this quarter. If risks are not scored they are included in the matrix at their inherent score which will be higher than their current score would be.

#### **4.0 Conclusion and Recommendation**

4.1 That the PDG reviews the performance indicators and risks for 2018-19 that are outlined in this report and feedback any areas of concern to the Cabinet.

**Contact for more Information:** Catherine Yandle, Group Manager Performance, Governance and Data Security ext 4975

**Circulation of the Report:** Management Team and Cabinet Member