

Corporate Plan PI Report Corporate

Priorities: Delivering a Well-Managed Council

Aims: Put customers first

Performance Indicators

Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Aot	May Aot	Jun Aot	Jul Aot	Aug Aot	Sep Aot	Oct Aot	Nov Aot	Dec Aot	Jan Aot	Feb Aot	Mar Aot	Actual to Date	Group Manager
<u>Number of visitors per month</u>	2,714 (8/12)		2,750	2,172	2,351	2,323	2,393	2,341	2,338	2,360	2,315						Lisa Lewis
<u>Satisfaction with front-line services</u>	97.14% (8/12)		80.00%	0.00%	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%						Lisa Lewis
<u>Increase Number of Digital payments</u>	55,854 (8/12)		70,960	6,908	14,226	20,885	27,772	34,330	40,987	51,144	60,233						Lisa Lewis