

Corporate Plan PI Report Corporate

Monthly report for 2020-2021

Arranged by Aims

Filtered by Aim: Priorities Delivering a Well-Managed Council
For MDDC - Services

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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* Indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Corporate																	
Priorities: Delivering a Well-Managed Council																	
Aims: Economic Development																	
Performance Indicators																	
Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>% of complaints resolved w/in timescales (10 days - 12 weeks)</u>	95% (3/12)	94%	90%	100%	100%	80%										Lisa Lewis	(June) 15 closed after 4 wks (RT)
<u>Number of Complaints</u>	33 (3/12)	26		5	11	15										Lisa Lewis	
<u>New Performance Planning Guarantee determine within 26 weeks</u>	99% (1/4)	100%	100%	n/a	n/a	100%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford, Eileen Paterson	(Quarter 1) COVID-19 (RP)
<u>Major applications overturned at appeal (over last 2 years)</u>	0% (1/4)	2%	10%	n/a	n/a	4%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford, Eileen Paterson	
<u>Major applications overturned at appeal % of appeals</u>	0.00% (1/4)	10.00%		n/a	n/a	100%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	
<u>Minor applications overturned at appeal (over last 2 years)</u>	0% (1/4)	0%	10%	n/a	n/a	0%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford, Eileen Paterson	
<u>Minor applications overturned at appeal % of appeals</u>	0% (1/4)	13%		n/a	n/a	0.25%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	
<u>Response to FOI Requests (within 20 working days)</u>	100% (3/12)	100%	100%	100%	100%	100%										Catherine Yandle	
<u>FOI/EIR Requests where the information was granted in full</u>	28 (3/12)	31		15	24	34										Catherine Yandle	
<u>ICO Decision Notices</u>	2 (4/12)	3		0	0	0	0									Catherine Yandle	
<u>Working</u>	1.55days (3/12)	8.12days	7.00days	n/a	n/a	1.41days	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Matthew	

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Aims: Economic Development																	
Performance Indicators																	
Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Days Lost Due to Sickness Absence</u>																Page	
<u>% total Council tax collected - monthly</u>	29.29% (3/12)	98.50%				10.71%		19.36%		28.02%							Dean Emery
<u>% total NNDR collected - monthly</u>	33.07% (3/12)	99.20%				10.09%		16.52%		31.01%							Dean Emery

Aims: Planning																	
Performance Indicators																	
Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Local Plan Review</u>	n/a	n/a		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	

Aims: Other																	
Performance Indicators																	
Title	Prev Year (Period)	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Community Infrastructure Levy</u>	n/a	n/a		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	