

Process for referral of fraud concerns or issues

Issue	Refer to	Escalate to
Unusual Payments Refund requests	Money Laundering Reporting Officer	National Crime Agency
Whistleblowing	Line Manager(s) Monitoring Officer	Operations Manager Performance, Governance and Health & Safety
Benefits (including NFI)	Corporate Manager Revenues, Benefits & Recovery	DWP
Tenancy Issues	Operations Manager for Housing Services	Devon Audit Partnership
Procurement Issues	Corporate Manager for Finance	Devon Audit Partnership
Revenues	Corporate Manager Revenues, Benefits & Recovery	National Anti Fraud Network Devon Audit Partnership
Staff Matters	Corporate Manager People, Governance and Waste	Devon Audit Partnership counter.fraud@devon.gov.uk