

Corporate Plan PI Report Community

Monthly report for 2021-2022

Arranged by Aims

Filtered by Aim: Priorities Community

Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020

For MDDC - Services

Key to Performance Status:

Performance Indicators:

No Data	Well below target	Below target	On target	Above target	Well above target
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* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Community

Priorities: Community

Aims: Health and Wellbeing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Annual Community Safety Partnership (CSP) Action Plan</u>	12	12													Simon Newcombe	
<u>Safeguarding standards for drivers</u>	100%	100%													Simon Newcombe	
<u>Mental Health First Aiders</u>	0	5	n/a	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Matthew Page	
<u>National and regional promotions</u>	7	9	0	0	0	0									Simon Newcombe	

Aims: Community Involvement

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>% of complaints resolved w/in timescales (10 days - 12 weeks)</u>	90%	90%	100%	99%	97%	91%									Lisa Lewis	(July) 20 completed at 1st check 2nd check end Aug (RT)
<u>Number of Complaints</u>	273		38	78	116	145									Lisa Lewis	

Aims: Leisure Centres

Corporate Plan PI Report Community

Priorities: Community

Aims: Leisure Centres

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Health Referral Initiative starters</u>	0	15	3	4	10	8	14								Corinne Parnall	(June) 10 Started (K)
<u>Health Referral Initiative completers</u>	0	10	3	0	0	0									Corinne Parnall	(June) 0 (K)
<u>Health Referral Initiative conversions</u>	0	5	2	0	0	0									Corinne Parnall	(June) 0 (K)

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