

Corporate Plan PI Report Homes

Monthly report for 2021-2022
 Arranged by Aims
 Filtered by Aim: Priorities Homes
 For MDDC - Services

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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* Indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Homes																
Priorities: Homes																
Aims: Deliver Housing																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Net additional homes provided</u>	335	393	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford, Simon Newcombe	
<u>Self Build Plots</u>	1	5	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	(Quarter 1) Data is not yet available. (TP)
<u>Gypsy & Traveller Pitches</u>	1	2	n/a	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	
<u>Number of affordable homes delivered (gross)</u>	30	94	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	
<u>New Social Rent Council Houses</u>	0	17	n/a	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Andrew Busby, Simon Newcombe	(Quarter 1) Planning applications submitted NB we have bought back 1 RTB (CY)	
<u>Number of Homelessness Approaches</u>	587		n/a	n/a	144	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Simon Newcombe		

Aims: Community Land Trusts																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Community Land Trusts Assisted</u>	2	1	n/a	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	Jenny Clifford	

Aims: Private Sector Housing																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Deliver homes by bringing Empty Houses into use</u>	101	72	0	9	16	20									Simon Newcombe	(June) There has been very little activity on Empty homes over the last 18 months due to covid

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																responsibilities. It can take a minimum of 12 months from first contact to seeing a result so the reduced activity is a knock on effect from last year. (TW)
<u>Houses in Multiple Occupation (HMOs) investigations</u>	96%	100%	100%	100%	100%										Simon Newcombe	
<u>Landlord engagement and Support</u>	14	9	n/a	n/a	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Simon Newcombe	

Aims: Council Housing																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Group Manager	Officer Notes
<u>Tenant Census</u>	34%	Develop action plan	n/a	n/a		n/a	n/a		n/a	n/a		n/a	n/a		Simon Newcombe	(Quarter 1) Customer Engagement Officer and Tenant Involvement Officer recruitment in progress they will be helping with working up the new strategy which will be informed by the outcome of the tenant census. (CY)
<u>% Emergency Repairs Completed on Time</u>	104.2%	100.0%	100.0%	100.0%	100.0%										Simon Newcombe	
<u>% Urgent Repairs Completed on Time</u>	99.9%	95.0%	99.0%	99.5%	99.7%										Simon Newcombe	
<u>% Routine Repairs Completed on Time</u>	99.6%	95.0%	97.7%	98.3%	98.7%										Simon Newcombe	
<u>% Properties With a Valid Gas</u>	99.4%	100%	100%	99%	99%										Simon Newcombe	

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<u>Safety Certificate</u>																
<u>% Complaints Responded to On Time</u>	100.0%	100.0%	100.0%	100.0%	100.0%										Simon Newcombe	

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