

## Planning Service Performance Standards 1 July 2021 – 30 September 2021

Service Standards	Target	Achieved	With EOT
Percentage of Decisions issued within 3 days of Officer recommendation	95%	98%	N/A
Major applications determined within 13 weeks	60%	0%	83%
Non Major applications determined within 8 weeks	65%	32%	98%
Other applications determined within 8 weeks (all development types)	80%	48%	94%
Householder applications determined in 8 weeks	80%	52%	97%
Listed Building determined within 8 weeks	80%	43%	88%
Major applications determined within 13 weeks (over last 2 years)	>60%	21%	86%
Non major applications determined within 8 weeks (over last 2 years)	65%	43%	95%
Major applications overturned at appeal (over last 2 years) 4	<10%	5.45%	N/A
Non major applications overturned at appeal (over last 2 years)	<10%	0.00%	N/A
Major applications overturned at appeal (Quarter) Figures calculated based on appeals overturned/ appeals decided in the Quarter	<10%	0.69%	N/A
Non major applications overturned at appeal (Quarter) Figures calculated based on appeals overturned/ appeals decided in the Quarter	<10%	0.56%	N/A
Determine all applications within 26 weeks (per annum – Government Guarantee)	100%	100%	N/A
Enforcement site visits undertaken within 15 days of complaint receipt	87%	71%	N/A
Building Regulation full plan applications determined in 2 months	95%	97%	N/A
Building Regulation applications examined within 3 weeks	95%	98%	N/A
Delegated decisions	90%	95%	N/A

<b>Service Standards</b>	<b>Target</b>	<b>Achieved</b>	<b>With EOT</b>
Applications over 13 weeks old without a decision	< 45	79	N/A
Speed of major Development 24 months to end of September 2021	60%	21%	86%
Quality of major Development 24 months to end of September 2021	<10%	5.45%	N/A
Speed of non-major Development 24 months to end of September 2021	70%	43%	95%
Quality of non-major development 24 months to end of September 2021	<10%	0.56%	N/A