



Street Scene Services
Phoenix House
Phoenix Lane
Tiverton
EX16 6PP

website: www.middevon.gov.uk
contact: Waste & Recycling
telephone: 01884 255255
email: bin-it123@middevon.gov.uk

Date:

Dear Occupier,

Reference: Waste and Recycling Collection

On a previous collection, we noticed there were issues with your waste and/or recycling. This included:

Leaving of side waste adjacent to your wheeled bin.

We require all residents within Mid Devon to place waste within their wheeled bin or reusable seagull sack provided as part of the Bin-It 123 service, which launched in October 2022. If you are struggling to contain your waste within your wheeled bin/reusable seagull sack or require some assistance with your waste or recycling, please call our Customer Service department on the above phone number and we will arrange to visit your property to provide advice on your waste and recycling needs. . Failure to adhere to waste and recycling requirements will lead to formal action being taken under S46 of the Environmental Protection Act 1990

If you require more recycling containers, these can be ordered via our website: www.middevon.gov.uk or by calling our Customer Services team on 01884 255255.

Please ensure that your waste and recycling is placed at the kerbside or other agreed collection point after **6.00pm** on the evening before your appointed day of collection, or before **6.00am** on the morning of your collection.

If we can help in any other way with your waste or recycling concerns, or if you have any queries, please contact us on the above contact methods.

Yours faithfully

Mid Devon District Council
Waste & Recycling Department

Requests for alternative formats will be considered on an individual basis.
Please telephone 01884 255255 or email customerfirst@middevon.gov.uk

What goes where?



If you wish to speak to the team about an issue or would like a visit to discuss your waste and recycling situation, please contact us by emailing bin-it123@middevon.gov.uk or calling 01884 255255

www.middevon.gov.uk/binit123

Street Scene staff are now carrying out education and enforcement with residents who are not complying with our collection scheme.