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Corporate Plan PI Report Community 2023_24

Monthly report for 2023-2024

Arranged by Aims

Filtered by Aim: Priorities Community

Filtered by Flag: Exclude: Corporate Plan Aims 2016 to 2020

For MDDC - Services

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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* Indicates that an entity is linked to the Aim by its parent Service

Corporate Plan PI Report Community 2023_24																
Priorities: Community																
Aims: Health and Wellbeing																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Annual Community Safety Partnership (CSP) Action Plan</u>	12	5	0	0	0	1	2	3	3						Simon Newcombe	(September) There is no longer a tangible action plan due to the withdrawal of funding. This means specific projects are not being delivered but collaborative working between agencies aims to tackle any emerging issues. It is therefore difficult to pinpoint delivery of any single actions other than to confirm that the new Specialist Lead is making good progress building these working relationships. (TW)
Aims: Community Involvement																
Performance Indicators																
Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Complaints resolved within timescales (%; 10 days - 12 weeks)</u>	93%	95%	93%	93%	93%	93%	94%	94%	91%						Lisa Lewis	(October) 21 completed at 1st check (RT)
<u>Complaints (Number)</u>	465		54	100	152	193	232	278	308						Lisa Lewis	

Corporate Plan PI Report Community 2023_24

Priorities: Community

Aims: Community Involvement

Aims: Leisure Centres

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Health Referral Initiative starters</u>	149	85	11	19	23	31	57	66	73						Dean Emery	
<u>Health Referral Initiative completers</u>	69	43	10	14	22	28	32	34	35						Dean Emery	
<u>Health Referral Initiative conversions</u>	38	26	12	14	21	26	30	30	31						Dean Emery	