

Appendix 2: Amendments proposed by PDG Members

No	Reference	Proposed Amendment	Management Commentary
1	Page 4	The paragraphs in 'The background' section could be rearranged. Suggest moving the third paragraph to the start. The second paragraph (which becomes the third one) does not need to be so detailed.	Decision to be taken by Cabinet – text can be rearranged and edited by officers.
2	Page 6	Under the 'Medium Term Financial Plan' section "accountant speak" needs to be avoided to make the numbers referred to easier for non-accountants to understand.	This section has been amended, no further action required.
3	Page 7, Page 16	Under Service Delivery & Continuous Improvement it would be better not to refer to the 'right price' as this gives the wrong message.	This would entail a change to the theme subtext. Decision by Cabinet required.
4	Page 8, Aim 1.1	Amend 1.1 to read: "We will take action to reduce our own emissions and attract funding to support our journey towards net zero. This includes further work to lower the carbon footprint from our homes, vehicles, leisure services and land in our management. We will seek support for the adoption and implementation of our Climate Action Plan."	Recommend to accept.
5	Page 8, Aim 1.2	Amend commitment from: "Support the district's climate resilience and net zero carbon aspirations" to "Support the District's response to the climate emergency"	Recommend to accept.
6	Page 8, Aim 1.2	Amend 1.2 to read: "We will continue to work with and support the implementation of the Devon Carbon Plan and look beyond our borders to exchange experience and find innovative ways of lowering emissions, generate renewable energy and increase sustainable travel options. We will provide leadership and support for communities to build resilience	Recommend to accept.

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		and adaptive capacity. We will work with community groups to share best practice, encourage learning and respond to the climate emergency together through partnership working.”	
7	Page 8, Aim 1.3	Under the Planning, Environment & Sustainability theme mention should be made that the District Council is a ‘considerate’ Planning Authority.	Recommend it is incorporated under Aim 1.3
8	Page 8, Aim 1.4	Amend 1.4 to read: “We will develop and implement our biodiversity duty action plan across all Council services. Through the planning system we will encourage developers to exceed the minimum 10% biodiversity net gain, working with local communities where possible, in order to bring real enhancement to nature and landscapes across the district.”	Recommend to accept.
9	Page 8, Aim 1.5	Amend final sentence to read: “We recognise the importance of the natural and built environment and will work to protect our cultural heritage.”	Recommend to accept.
10	Page 8, Aim 1.5	Clarify 1.5 in terms of the Council pursuing flytipping in the public realm and not on private land.	Recommend to accept. Adjust wording to “through fly tipping or littering <i>on public land.</i> ”
11	Page 9	Electric car charger points: delete “across MDDC car parks”. This keeps options open to install at other sites.	Text adjusted to read: “Electric car charger points installed across MDDC sites”. No action required.
12	Page 9	On planning enforcement and the introduction of a revised local plan, it was raised that sufficient resources will be required to staff and deliver the new plan.	The relevant resource implications will need to be considered by the appropriate Council meetings when the Plan is considered.
13	Page 9	Add a performance indicator against 1.4 related to Planning application conditions which support biodiversity improvements	More time is required to develop such an indicator. It is recommended that this is considered as part of work on the Council’s Biodiversity Action Plan.
14	Page 10	Introduce wording to show that the Council will engage with others, not just support. Having a commitment to both engage and provide feedback on the outcome.	This should be part of business as usual for the council and how it works with its stakeholders, but it could be strengthened/ clarified under 2.1 and 2.5.
15	Page 10, Aim 2.4	This Aim does not have an associated performance measure.	This Aim is related to supporting or communities through the Cost of Living Crisis. As such it is difficult to set a

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			strategic measure against this. A narrative update will be provided in the Annual Performance report.
16	Page 11	Concern at the decrease of the performance target related to complaints resolved within target timescales to 85%.	The target proposed is pragmatic and the minimum the council will be aiming to achieve. There are revised and more challenging timescales for responding to complaints, and as such the proportion of complaints resolved within target timescales is likely to decrease.
17	Page 12, Aim 3.3	Introduce performance measures related to housing maintenance	By their nature, housing maintenance measures are operational. They will continue to be reported through Homes PDG. Recommendation to not include.
18	Page 13	Addition of a performance indicator on Number of People on the Housing List	This PI is not completely within the Council's gift to control, however is related to an outcome the Council wishes to achieve. It is recommended that this measure is included, monitoring the Band A-C Devon Home Choice applicants. It could be included under Aim 3.1. No performance target should be set given our limited control.
19	Page 13	Query whether a target of 70% is ambitious enough for the tenant satisfaction measures.	The tenant satisfaction measures are a new set of national performance metrics. Council performance for completing repairs is in the top quartile, and national benchmark data is awaited. Achieving a minimum 70% satisfaction rating would represent a high achieving service.
20	Page 15	Events supported in our town centres: Need to consider how this target (6 p.a.) is broken down across our towns.	Events delivered will in part be guided by grant funding opportunities and where officers can lend support to enable town centre events. Recommend that the target is not broken down, but that a list of events supported is provided as part of the annual report.
21	Page 15	Consider a performance indicator related to Aim 4.6 relating to the work of the Car Parking Working Group	This was considered in an early draft of the Corporate Plan, however recommended indicator was too operational in nature. Recommend narrative reporting on the working group as part of annual report.
22	Page 15, Aim 4.6	Include reference to maximising the revenue generation opportunities of our car parks	Decision to be taken by Cabinet.

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23	Page 15	Consider an outcome focused performance indicator relating to the number of jobs in the District	This would not be completely within the Council's gift to control. If incorporated it could sit under Aim 4.4. Decision required by Cabinet.
24	Page 15	List the current number of jobs in Mid Devon and how many businesses those jobs supported set against how many the Council would like to help the District achieve in the next 4 years. This could then be measured.	Recommend that this is considered with the previous suggestion (Number 22).
25	Page 15	Upgrading Junction 27 of the M5 was not mentioned under section 4.5 in the relevant table, should it be?	Updates on Junction 27 will continue to be reported through the relevant PDG and committees.
26	Page 16, Aim 5.5	Change the term satisfied to something more aspirational: "whilst ensuring our leisure users are satisfied."	Satisfaction is an appropriate term for gauging the pleasure/ contentment of service users. Cabinet may wish to suggest another term.
27	Page 17	Query whether a target of 70% for overall council approval rating is ambitious enough.	Historic data now shown in the table showing overall approval rating, as measured through the Residents Survey, was 41% in 2023/24 and 49% in 2022/23. Within this context a target of 70% is ambitious.
28	Page 17	It was highlighted that there is no performance metric for digital transformation (Objective 5.5).	It could be challenging to provide a metric for this as the desired outcomes of transformation projects will vary. Details of digital transformation activities will be captured in the annual performance report.
29	Page 17	Suggestion that the proposed leisure measure could be "Average cost of the service per leisure member".	A member view is sought on the preferred metric for monitoring the leisure service performance.